



# Where to go for care in North York

If you have a family doctor or nurse practitioner, please contact them first as many provide after-hours care for their patients.

## Health811 and 211 Ontario

**Available 24 hours a day and 7 days a week**

**Health 811** is a free and confidential telephone service.

- Get health advice or general health information from a registered nurse.
- Call: **811** / TTY: **1-866-797-0007**



**211 Ontario** can connect you to social services, programs and community supports.

- Available in 150+ languages.
- Call: **211** / TTY: **855-405-7446**

## **Find a Primary Care Provider (family doctor or nurse practitioner)**



**Health Care Connect** refers people who live in Ontario who don't have a family doctor or nurse practitioner to one who may be accepting new patients.

Call **1-800-445-1822** or register through the QR code on the left.  
[www.ontario.ca/healthcareconnect](http://www.ontario.ca/healthcareconnect)

**If you don't have a Primary Care Provider or can't access one,  
visit our North York Community Care Clinic (NYCCC) or a virtual urgent care clinic**

### Toronto's Virtual Emergency Department

Offers online urgent care services from emergency doctors and nurse practitioners. **Same-day appointments, 7 days a week for adults (18+). Open 1 to 9 p.m**



Scan the QR code above to book an appointment.

### North York Community Care Clinic (NYCCC)

Can connect you with a nurse practitioner (NP) on a temporary basis to ensure you receive necessary care while you wait to be connected to a permanent family doctor or NP.



Scan the QR code above for more info and to self-refer.

**The NYCCC has two locations: Baycrest Hospital (3560 Bathurst St.) and Get Well Family Health Team (649 Sheppard Ave. W.) and is open Mondays to Thursdays - 4:00pm to 8:00pm**



## North York Support Services Seniors Hotline

For information on health and community care services for seniors (age 65+), call: **416-447-5200**

## Do you need help finding health and social services closer to home?



The Toronto Health and Social Services Directory is an easy-to-use website with listings for 8,000+ health, social and community services in Toronto, including North York.



Scan the QR code to search by location, keyword or topic or visit: [torontoservicedirectory.ca](https://torontoservicedirectory.ca).

## For children (up to age 18) - NOT for vaccines or routine check ups



**Children's After-Hours Clinic**  
1100 Sheppard Ave. East.  
Call: 416-250-5000

**Kindercare After Hours Urgent Care Clinic**  
25 Industrial St.  
Call: 416-860-6696



**SickKids Virtual Urgent Care**  
Includes a symptom checker to direct you to the right care you need.  
Hours: 9:15 a.m. to 9:30 p.m.  
Scan QR code on the left to access the virtual urgent care clinic.

## Hospital Emergency Department



If you are seriously ill or injured, or have a life-threatening condition, go to North York General Hospital's Charlotte & Lewis Steinberg Emergency (4001 Leslie St.) or the emergency department of your nearest hospital.

Scan the QR code on the left for details on when to come to an emergency department.