

## North York Community Care Clinic Referral Information FOR PATIENTS

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You have been referred to our North York Community Care Clinic. Please see the information below about our clinic and the expected next steps.

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### About the North York Community Care Clinic (NYCCC)

Our clinic is for patients who do not have access to a family doctor or nurse practitioner on a regular basis and who live in our North York catchment area. Please see the map on the following page.

The clinic provides essential health care services, including health checks, chronic condition management (for diseases such as diabetes or heart disease), prescriptions, cancer screenings and vaccinations. The clinic connects patients with a nurse practitioner on a temporary basis to ensure they receive necessary care while they wait for a permanent primary care provider. Nurse practitioners are registered nurses with advanced training and clinical experience and can diagnose and treat illnesses, order and review tests, prescribe medication and perform medical procedures. They can provide advice on physical and mental health supports and work closely with doctors, mental health professionals, pharmacists, social workers and other specialists to provide a whole-person approach to care. You will receive care through our partners, Get Well Clinic and Baycrest Hospital.

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### What happens next?

- **A team member from the NYCCC at Get Well Clinic will contact you directly to book an appointment.** Please note that when NYCCC calls you for your initial intake booking, the caller display may show Get Well Clinic or Baycrest Hospital phone numbers.
- Your appointment will take place either at **Get Well Clinic (649 Sheppard Ave. W, Toronto M3H 2S4)** or **Baycrest Hospital (3560 Bathurst St, Toronto M6A 2E1)**.

### What to bring to your appointment:

- Your OHIP card (if you have one) – You can still access our clinic even if you do not have OHIP or any form of health insurance but please bring any form of government-issued ID (such as a passport, driver's license).
  - Bring documentation from recent medical appointments, such as test results or discharge information, if available.
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**If you have any questions about the clinic or your appointment, please contact:**

Call **416-508-5691, dial Extension 9**, and ask for the North York Community Care Clinic. Alternatively, you can visit the clinic's website at <https://www.getwellclinic.ca/about/nplc>

